



# Moabi Mokoena

IT Technician

## About Me

I am a professional IT Technician with proven ability learn under pressure and still achieve company goals and reach set milestones. In 2 years and 6 months I was able to do technical support work and I was counted among the best in my team. I was given a team leader titles.

I have a proven record that shows my abilities and skills as an IT Technician to maintain computer and network systems of an organisation. My duties were troubleshooting and diagnosing computer hardware and software issues and printer repair, maintenance, and installation.

## Education

### IT-Varsity- (in-progress)

Systems Development NQF level 5 NQF level 5 - SAQA ID: 48872

### ProServ SA- 2019

Technical Support NQF level 4 - SAQA ID: 78964

### IIE Rosebank College– 2017

Diploma: Information Technology Management level 6 - SAQA ID: 71636

## Contact



+27-81-282-5918



Moabi.karabo@yahoo.com



1142 Masaka str, Tsakane  
1550

## Work Experience

Ricoh SA- 07/2019 to 04/2020

Field Technician

I Installed and maintained Ricoh printers. Identified printer equipment shortages and place orders. Performed troubleshooting, diagnose and resolve problems (repair or replace parts, debugging), and established network connectivity to the Ricoh devices in conjunction with customers IT representatives.

Machava Solutions- 07/2016 to 09/2017

IT Technician

I volunteered my time on this start-up company to learn and gain experience. I did Camera Support and Installation with remote viewing, I Pulled network cables from the server room to network points and installing wireless access points. Set up workstations and necessary peripheral devices and checked computer hardware to ensure functionality. I Identified computer and network equipment shortages and place orders.

## Skills

Computer Technical



Software



Problem Solving



Creativity



Time management



Communication



Problem-Solving



Equipment repairs and installations



Coding / Text editing software

